

# Risk-Based Manufacture of Pharmaceutical Products



**Based on:**

**WHO TRS, No. 957, 2010-Annex 3-WHO GMP for pharmaceutical products containing hazardous substances**

**ISPE Baseline® Guide: Risk-Based Manufacture of Pharmaceutical Products-Risk Mapp 2010 and 2017**

**Eudralex-2014-Volume 4-Part 1**

**Q &A on implementation of risk based prevention of cross contamination in production and 'Guideline on setting health based exposure limits for use in risk identification in the manufacture of different medicinal products in shared facilities'**

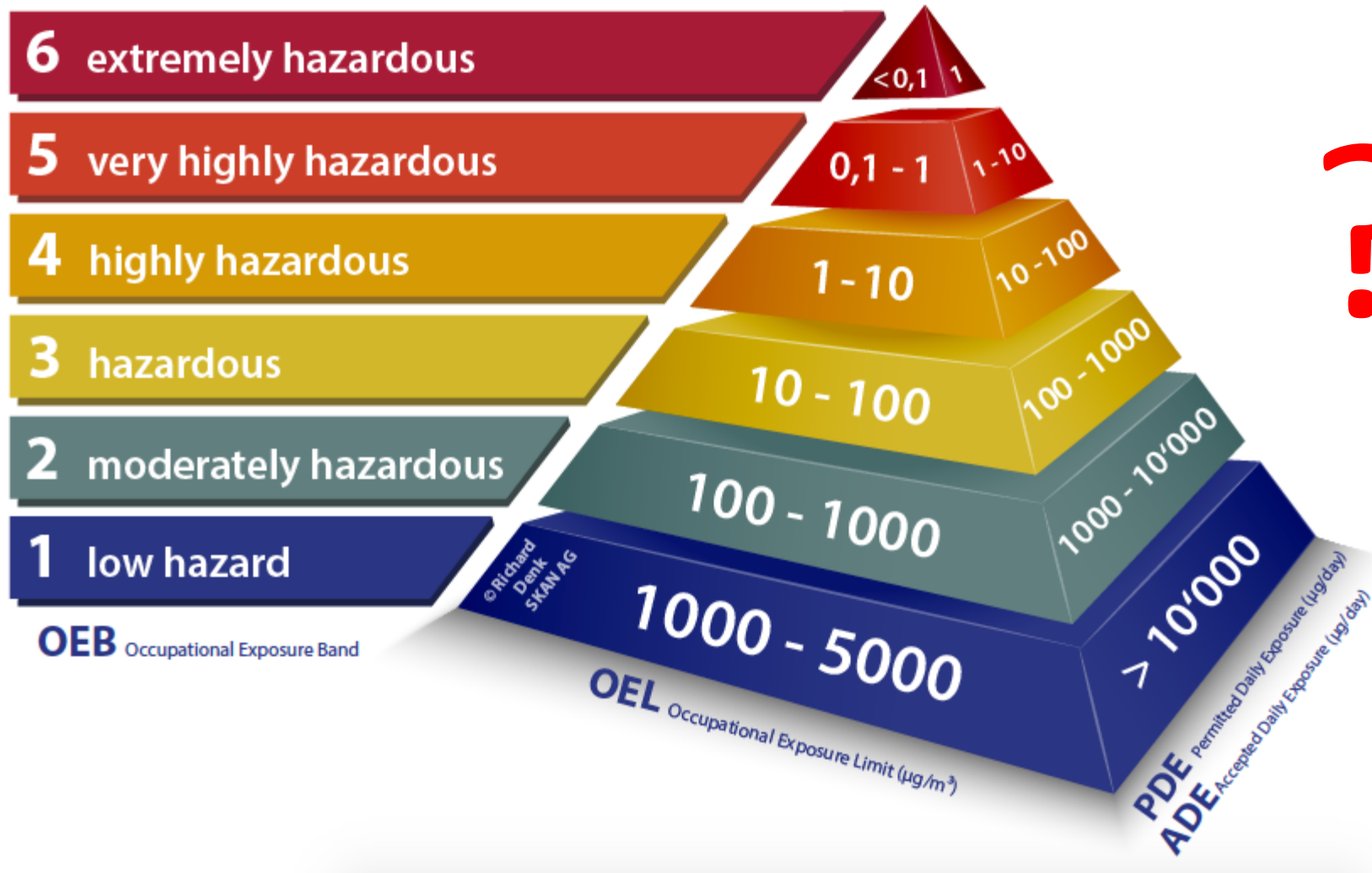
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# What is considered a potentially-hazardous product?



??!!

# What is considered a hazardous product?



## Certain substances?!

### 1. Introduction

1.1 These guidelines set out good practices applicable to facilities handling pharmaceutical products (including active pharmaceutical ingredients (APIs)) that contain hazardous substances such as certain hormones, steroids or cytotoxins. They do not replace national legislation for protection of the environment and personnel. Other WHO guides to good manufacturing practices (GMP) and regulations need to be observed in addition to the workers' safety criteria (1–4).

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WHO Technical Report Series, No. 957, 2010

#### Annex 3

#### WHO good manufacturing practices for pharmaceutical products containing hazardous substances

1. Introduction
2. General
3. Glossary
4. Risk assessment
5. Product protection
6. Personal protection equipment and breathing air systems
7. Environmental protection
8. Facility layout
9. Air-handling systems
10. Air-handling units
11. Safe change filter housings
12. Personnel decontamination systems
13. Effluent treatment
14. Maintenance
15. Qualification and validation

References

# What is considered a hazardous product?

## Certain substances?!

### *Production areas*

12.24 In order to minimize the risk of a serious medical hazard due to cross-contamination, dedicated and self-contained facilities must be available for the production of particular pharmaceutical products, such as highly sensitizing materials (e.g. penicillins) or biological preparations (e.g. live microorganisms). The production of certain other highly active products, such as some antibiotics, hormones, cytotoxic substances and certain non-pharmaceutical products, should not be conducted in the same facilities. In exceptional cases,

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### Annex 4 Good Manufacturing Practices for pharmaceutical products: main principles

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# What is considered a hazardous product?

! Terms such as **potent, cytotoxic, cytostatic, and steroid** are not precise when categorizing specific API hazard potential, and **conclusions based on a reactive response, rather than specific scientific data, should be avoided.**

! These general terms induce an emotional response that may imply that without exception these compounds are always difficult to handle and require the highest level of control.



**Baseline**  
PHARMACEUTICAL  
ENGINEERING GUIDE  
FOR NEW AND RENOVATED FACILITIES

Volume 7  
**Risk-Based  
Manufacture of  
Pharmaceutical Products**

First Edition / September 2010  
A Guide to Managing Risks Associated with Cross-Contamination



# What is considered a hazardous product?

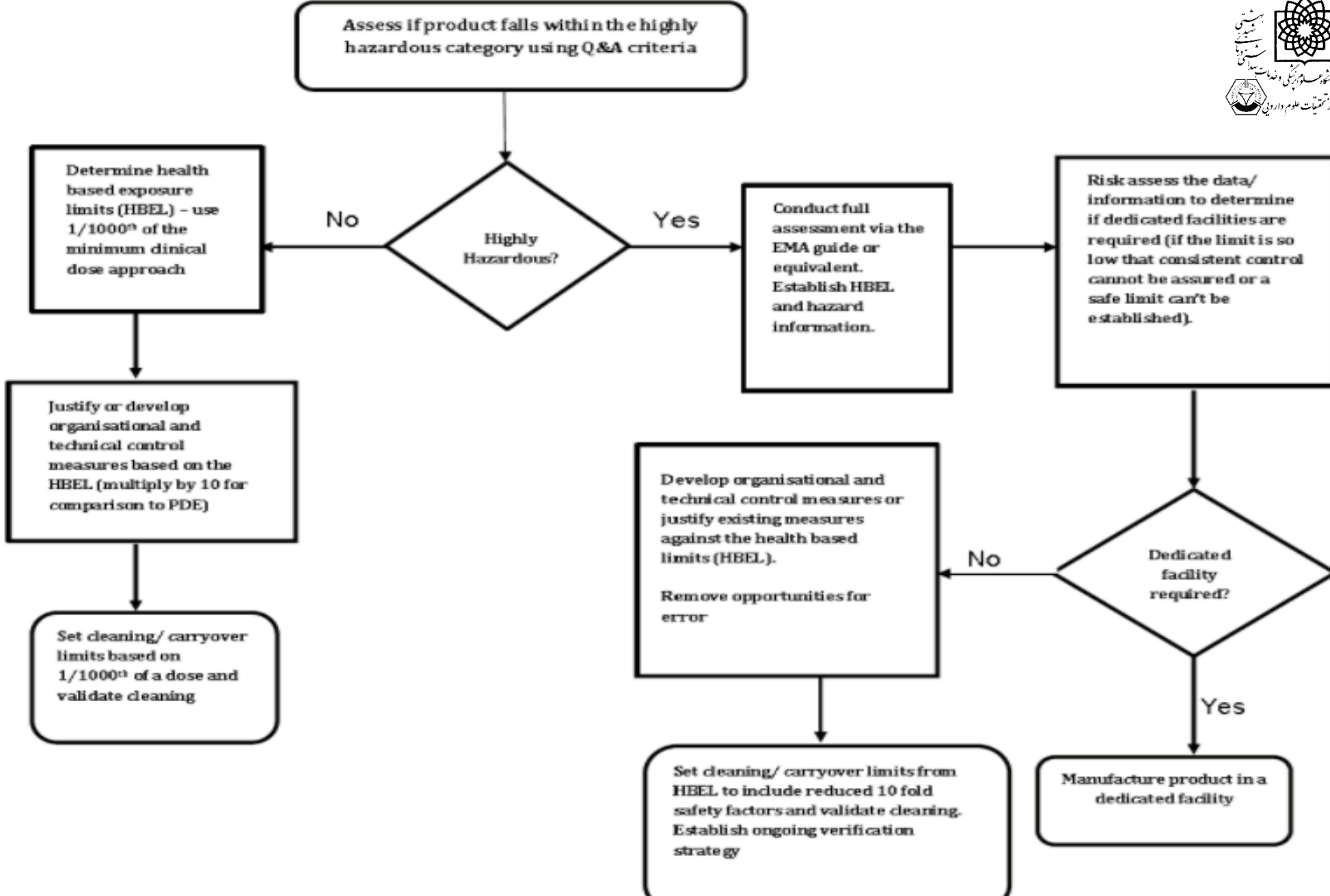
- The original intention of ISPE Risk Mapp was to provide a method to identify highly hazardous compounds.
- However, during development, it became apparent that an approach **to identify acceptable risk in the manufacture of pharmaceutical products was more appropriate.**

In order to identify acceptable risk, it is necessary to first assess and categorize a compound.



**Risk Management**  
in Hazardous Products  
Identification and  
Handling

# How risk management concepts are employed in GMP of hazardous products and material?



# How risk management concepts are employed in GMP of hazardous products and material?

The acceptable limits for **Cross contamination**, **Cleaning validation**, **Worker safety** and **Environmental safety** are derived from these data, but the application of **Uncertainty Factors** to these data might be different for **Quality versus Workplace Health and Hygiene**, primarily due to differences in the subpopulations at risk and potential route(s) of exposure.

Logo of the European Union and the Health and Consumers Directorate-General.

HEALTH AND CONSUMERS DIRECTORATE-GENERAL  
Health systems and products  
Medicinal products – quality, safety and efficacy

Brussels, 13 August 2014

EudraLex

The Rules Governing Medicinal Products in the European Union  
Volume 4

EU Guidelines for  
Good Manufacturing Practice for  
Medicinal Products for Human and Veterinary Use

Part I  
Chapter 3: Premises and Equipment

Logo of the Ministry of Health and the National Center for Drug Research and Control.

Legal basis for publishing the details of the Community code relating to medicinal products (2001/82/EC) on the Community code provides guidance for the interpretation of manufacturing practice (GMP) for medicinal products for human use at the manufacturing site.

Status of the document: Revision<sup>2</sup>.

Reasons for changes: The only change to the previous version of the guideline is the prevention of cross-contamination involving hazardous medicinal products.

Deadline for coming into operation: The deadline for coming into operation is mentioned in section 6 and is to be carried out as follows:

- from 1 June 2015 onwards for all manufacturing facilities;
- before 1 December 2015 for manufacturing facilities producing hazardous medicinal products for human use;
- before 1 June 2016 for veterinary manufacturing facilities producing hazardous medicinal products.

\* In January 2015 the deadline for coming into operation of the guideline was extended to align with the coming effect of the EMA guideline on the identification of different manufacturing sites in the manufacture of different medicinal products. (Commission Européenne, B-1049 Bruxelles / European Commission)

ISPE Baseline PHARMACEUTICAL ENGINEERING GUIDE FOR NEW AND RENOVATED FACILITIES

Volume 7  
**Risk-Based Manufacture of Pharmaceutical Products**  
First Edition / September 2010  
A Guide to Managing Risks Associated with Cross-Contamination



How risk management concepts are employed in GMP of hazardous products and material?



Brussels, 13 August 2014

EudraLex

The Rules Governing Medicinal Products in the European Union  
Volume 4

EU Guidelines for  
Good Manufacturing Practice for  
Medicinal Products for Human and Veterinary Use

Part 1  
Chapter 3: Premises and Equipment

**Legal basis for publishing the detailed guidelines:** Article 47 of Directive 2001/83/EC on the Community code relating to medicinal products for human use and Article 51 of Directive 2001/82/EC on the Community code relating to veterinary medicinal products. This document provides guidance for the interpretation of the principles and guidelines of good manufacturing practice (GMP) for medicinal products as laid down in Directive 2003/94/EC for medicinal products for human use and Directive 91/412/EEC for veterinary use.

**Status of the document:** Revision<sup>3</sup>.

**Reasons for changes:** The only change is to section 6 as part of the improved guidance on prevention of cross-contamination involving also Chapter 5.

**Deadline for coming into operation:** 1 March 2015. However, the toxicological evaluation mentioned in section 6 is to be carried out:

How risk management concepts are employed in GMP of hazardous products and material?



Brussels, 13 August 2014

**EudraLex**

**The Rules Governing Medicinal Products in the European Union**

**Volume 4  
EU Guidelines for  
Good Manufacturing Practice for  
Medicinal Products for Human and Veterinary Use**

**Part 1  
Chapter 5: Production**

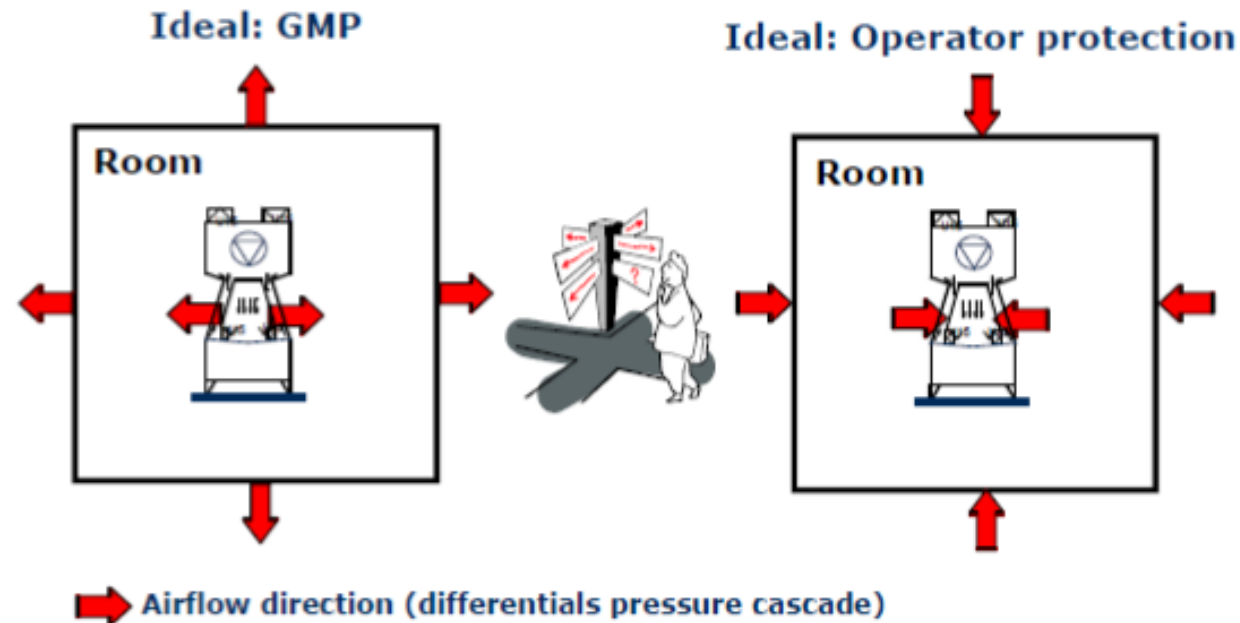
**Legal basis for publishing the detailed guidelines:** Article 47 of Directive 2001/83/EC on the Community code relating to medicinal products for human use and Article 51 of Directive 2001/82/EC on the Community code relating to veterinary medicinal products. This document provides guidance for the interpretation of the principles and guidelines of good manufacturing practice (GMP) for medicinal products as laid down in Directive 2003/94/EC for medicinal products for human use and Directive 91/412/EEC for veterinary use.

**Status of the document:** Revision<sup>2</sup>.

**Reasons for changes:** Changes have been made to sections 17 to 21, including adding a new section, to improve the guidance on prevention of cross-contamination and to refer to toxicological assessment. Changes were also introduced in sections 27 to 30, including adding a new section, on the qualification of suppliers in order to reflect the legal obligation of manufacturing authorisation holders to ensure that active substances are produced in accordance with GMP. The changes include supply chain traceability. Sections 35 and 36 are inserted to clarify and harmonise expectations of manufacturers regarding the testing of

# How risk management concepts are employed in GMP of hazardous products and material?

## GMP vs. operator protection

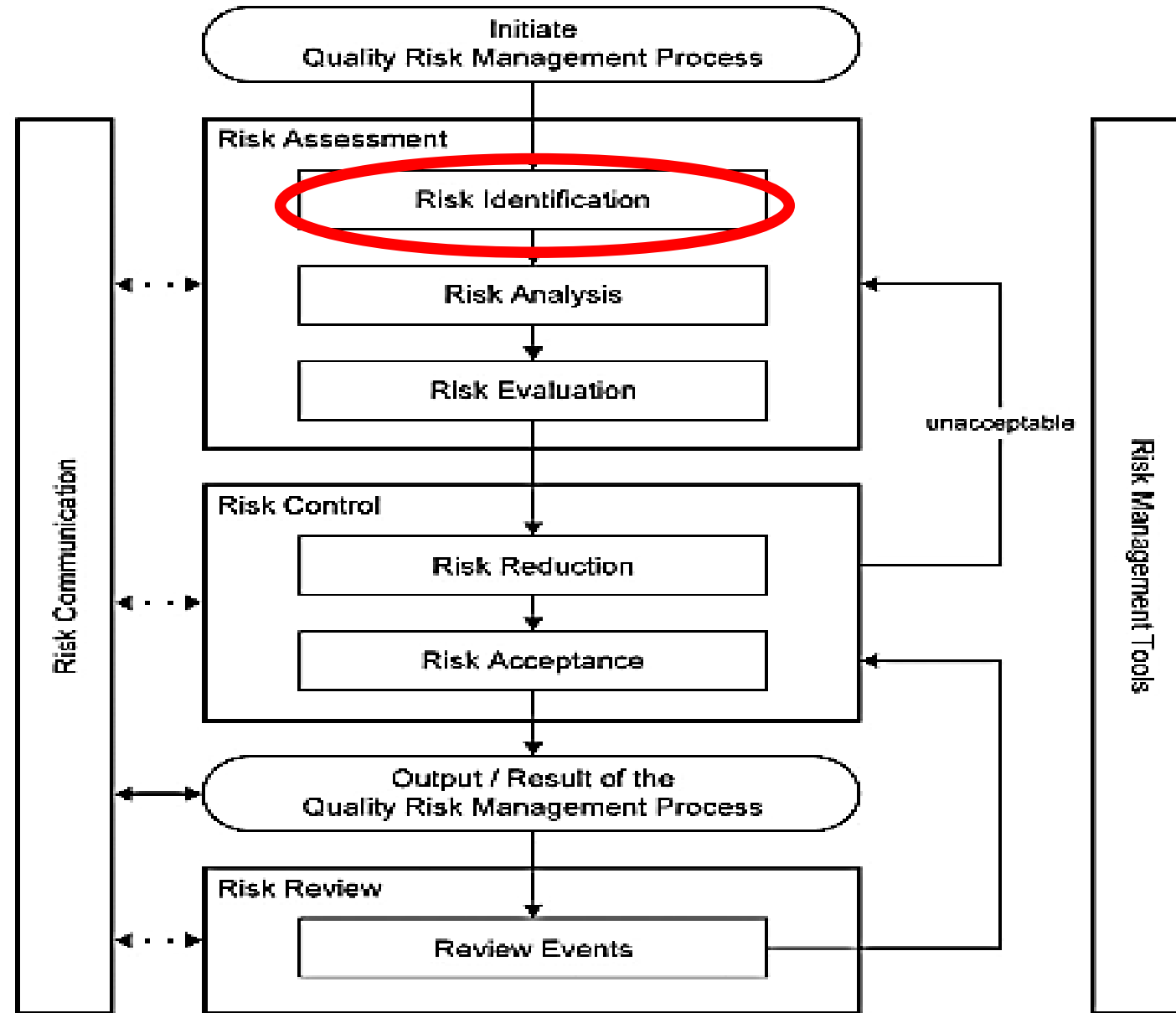


# How risk management concepts are employed in GMP of hazardous products and material?



- **ISPE Risk Mapp 2010 and 2017**
- **ICH Q9 QRM**
- Specifically, the ISPE guideline proposes the use of health-based Acceptable Daily Exposure (HBADE, HBEL) values rather than a tag such as “hormone”, “steroid” or “cytotoxic” (with the exception of cephalosporins, which were specifically omitted from the guide). These values would then be used to assess the risk of cross-contamination

Figure 2.1: ICH Q9 Quality Risk Management Process



How risk management concepts are employed in GMP of hazardous products and material?  
10/10

# Risk assessment of hazardous products

## Risk identification:

- **Where to find information?**

- **Labeling**

- **Hazard symbol**

- **R phrases (Risk phrases\*)**



\* Notation is wrong because it is not risk but hazard

- **S phrases (Safety advice phrases)**

- **Hazard identification (nature ± power)**

- **Appears on label, MSDS**

## Some references for drugs toxicity levels and PDE and OEL values

To be purchased from:

<https://affygility.com/>

<https://www.azierta.com/en/pharma/toxicology/pde-ade-reports>

<https://www.safebridge.com/services/toxicology>

<http://the-force.org/pde-reports/>

To get from supplier or Safety Data Sheets

OR

<https://www.cdc.gov/niosh/index.htm>; *NIOSH for Occupational hazards (Mostly for hospitals, clinics...)*

# Risk assessment of hazardous products

## Risk Identification/ Analysis



	<b>F</b> (Frequency)	<b>U</b> (Use)	<b>Q</b> (Quantity)	<b>D</b> (Dispersion)	<b>C</b> (Degree of control )
<b>1 - Low</b>	1 /month (10/year)	< 1 H/ shift	< 10 kg	little or no dispersion, granular substance, non-volatile	Closed system, no potential for release into the workplace, effective engineering controls, fully contained process, isolator or glove box, no ability to contact the product. No PPE or administrative controls necessary.
<b>2- Moderate</b>	1/ week (40/year)	From 1 H to 4 H / shift	From 10 kg to 100 kg	moderate dispersion, fine powder, volatile	Open system with exhaust ventilation, minimal physical manipulation; contact with product possible, or does occur, occasional use of PPE, engineering controls, and/or administrative controls.
<b>3 – High</b>	1/ day (200/year)	> 4 H / shift	> 100 kg	significant dispersion, micronized powder, highly volatile	Open system, physical manipulation of material, no engineering controls in place, PPE is the primary method of exposure control.

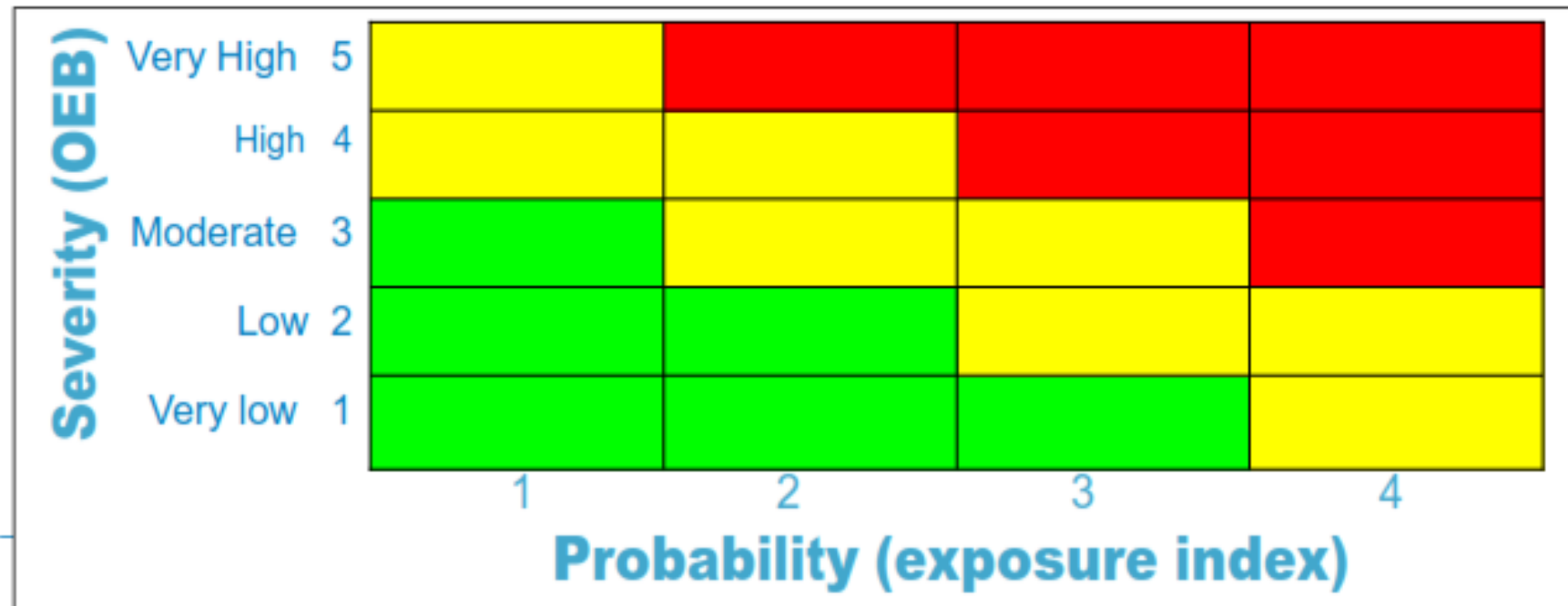


# Risk assessment of hazardous products

## Risk Identification/ Analysis

- How to calculate the exposure index
  - Exposure index = F+U+Q+D+C
  - EI corresponds to probability
- Risk assessment
  - Severity: OEB (1 to 5)
  - Probability: Exposure index (1 to 4)

Probability class	Exposure Index
1 improbable	EI ≤ 7
2 possible	EI = 8 or 9
3 probable	EI = 10 or 11
4 very probable	EI ≥ 12



Risk assessment  
of hazardous  
products

Risk  
identification:

**Quantitative**  
**(feedback when using confined system like**  
**isolator)**

- **Sample analysis**
- **QC labs who analysis the product have developed methods for IH**
- **Can measure down to very low levels**
- **During commissioning to confirm effectiveness of controls**
- **Periodically (6 monthly?) to confirm ongoing exposure prevention**

- **Acceptable Daily Exposure (ADE)**: represents a dose that is unlikely to cause an adverse effect if an individual is exposed, by any route, at or below this dose every day for a lifetime.
- **Occupational exposure limit (OEL)**: A health-based airborne concentration limit to which worker exposure levels should be controlled. OELs are usually expressed as eight-hour time weighted averages for exposures for 40 hours a week over a working lifetime (TWA-OEL).

# Risk assessment of hazardous products

## Risk Identification/ Analysis (Toxicologist's job) 😊



$$OEL = \frac{LOAEL \text{ or } NOAEL \times 70 \text{ kg}}{F1 \times F2 \times F3 \times F4 \times F5 \times \alpha \times 10 \text{ m}^3}$$

Factor	Description
F1	Inter-species
F2	Human variability
F3	Sub-chronic to Chronic
F4	LOAEL to NOAEL
F5	Severity of Effects or Database Completeness
$\alpha$	Bioavailability

# Risk assessment of hazardous products

## Risk Identification/ Analysis (Toxicologist's job) 😊



$$ADE = \frac{LOAEL \text{ or } NOAEL \times 50 \text{ kg}}{F1 \times F2 \times F3 \times F4 \times F5 \times \alpha}$$

Factor	Description
F1	Inter-species
F2	Human variability
F3	Sub-chronic to Chronic
F4	LOAEL to NOAEL
F5	Severity of Effects or Database Completeness
$\alpha$	Bioavailability

# Risk assessment of hazardous products

## Risk Identification/ Analysis



### Similarities / differences between OELs and ADEs

---

- Similarities
  - Similar equation
  - Similar POD and adjustment factors
- Differences
  - Populations – OELs for healthy workers, ADEs for patients
  - Route of administration – OELs for inhalation, ADEs for all routes including parenteral
  - Body Weight – 50 kg for ADEs to cover a spectrum of patients and OELs 70 kg based on worker weights
  - OEL assumes an 8-hour day, can be adjusted for shorter term tasks
  - ADE can be adjusted based on route, patient population, duration

How OELs & ADEs Develop Over the Life Cycle of a Drug

<http://hpapi-summit.com/wp-content/uploads/sites/75/2015/03/Day-1-15.15-Joel-Bercu-YES.pdf>

- **Occupational Exposure Band (OEB)**: is a system used to group drug products, based on their OEL, to allow guidance to be given on the appropriate control measures and containment systems.
- **Surface Target Values** can also be derived by dividing the ADE by a standard surface area (e.g., 100 cm), but this is often viewed as a convenient, if not arbitrary approach for assessing exterior equipment and facility surfaces for worker protection purposes.

## Compounds

### Potent Compounds (industry perspective)

- Biological activity  $< 15\mu\text{grams/kg}$  human weight  
– [Or therapeutic dose at or below 1 milligram]
- Compound with a potential to cause cancer, mutation, developmental effects, or reproductive toxicity at low levels
- Compound with  $\text{OEL} \leq 10 \mu\text{gms/m}^3/8\text{hr/shift}$
- A novel compound of unknown potency & toxicity

Risk assessment  
of hazardous  
products

Risk  
Identification/  
Analysis



Figure 5.2: Hazard Continuum

Less Severe

More Severe



Irritation

Biochemical  
Changes

CNS  
Depression

Liver  
Damage

Birth  
Defects

Cancer



Risk  
assessment  
of hazardous  
products

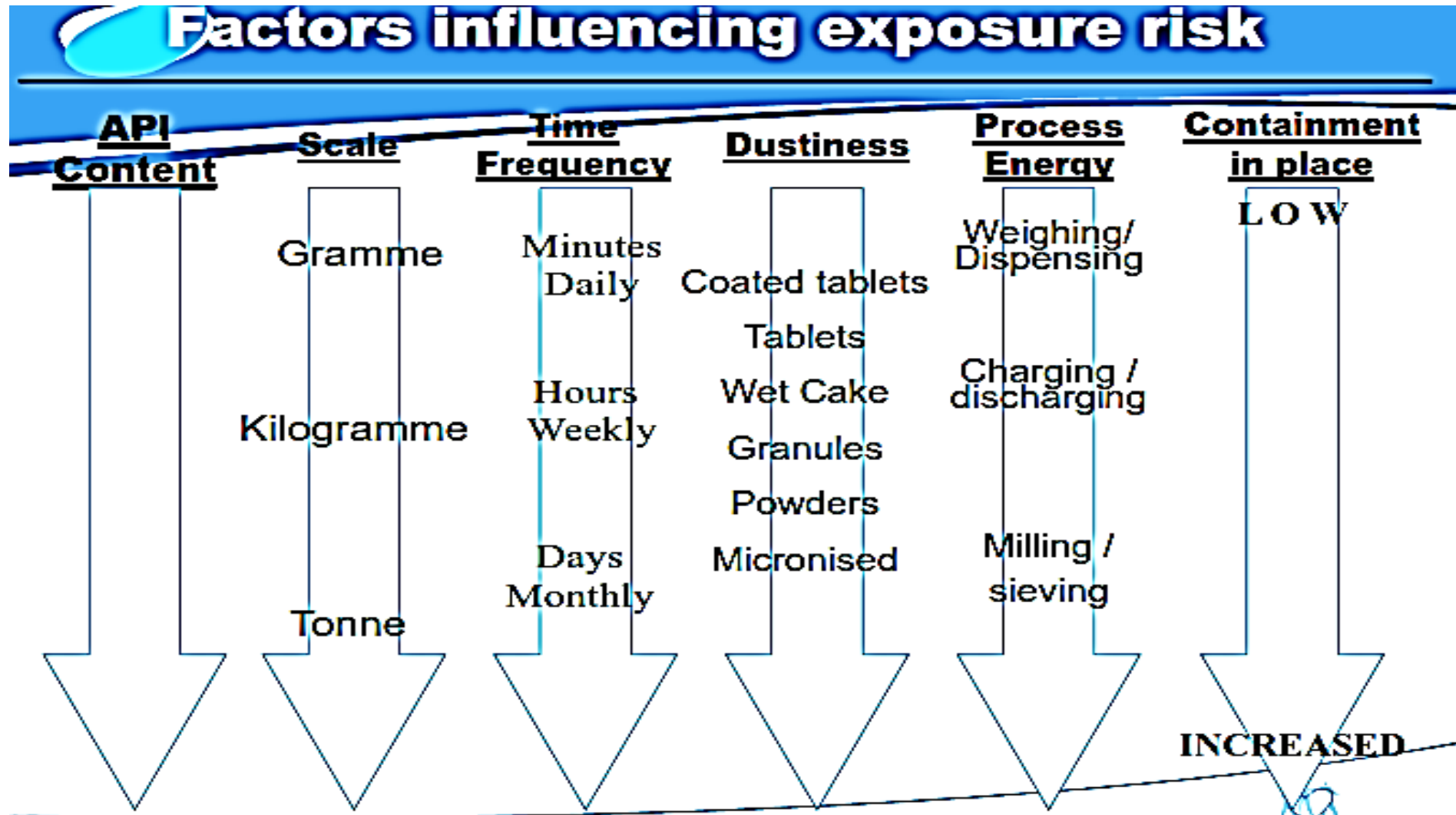
Risk  
Identification  
/ Analysis

## Criteria for identifying hazardous drugs and prioritizing risk assessments:

1. Genotoxic compounds that are known to be or highly likely to be carcinogenic to humans.
2. Compounds that can produce reproductive and/or developmental effects at low dosages.
3. Compounds that can produce serious target organ toxicity, anaphylaxis, or other significant adverse effects at low dosages.
4. Compounds with a high pharmacological potency i.e. recommended daily dose of <math><1\text{ mg}</math> (veterinary dose equivalent ).
5. Novel Products/APIs and Compounds with a high sensitising potential.

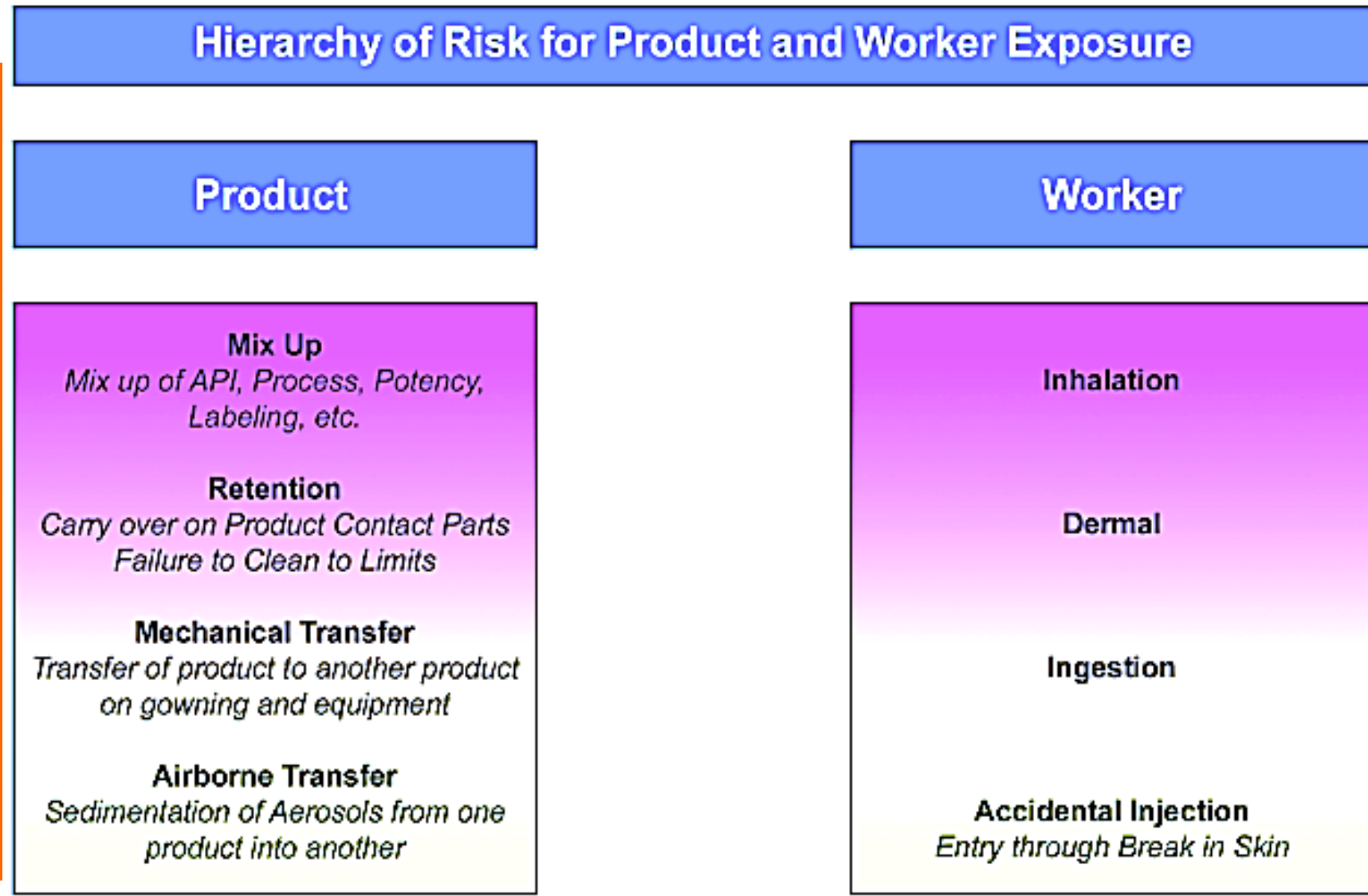
# Risk assessment of hazardous products

## Risk Identification/ Analysis



Risk assessment of hazardous products

Risk Identification/Analysis



The significance of each mode above varies depending on the compound and manufacturing processes

Figure 11.2: Risk Ranking

Risk  
assessment  
of hazardous  
products

Risk  
Identification  
/ Analysis

- ISPE Risk Mapp 2010

Wet	Physical Form	Dry
Large	Particle Size	Small
Dense	Density	Light
Closed	Operation	Open
No Energy/Velocity	Process	High Energy/Velocity
None Required	Operator Skill	Highly Dependent
Low $\Delta p$	Pressure	High $\Delta p$
None	Transfers	Multiple
Well	Training	Poorly
Well	Maintenance	Poorly
Routine	Task Type	Non Routine
One Operation	Frequency	Multiple Operation

Figure 11.3: Sample Risk Matrix Format

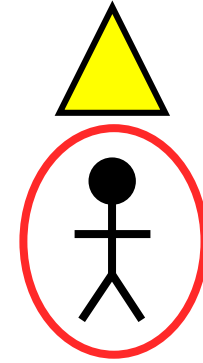
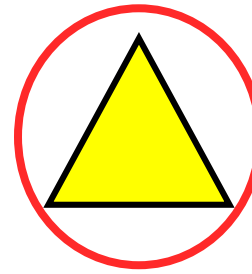
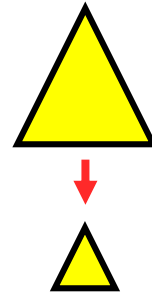
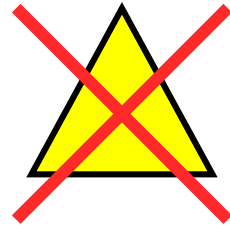
		Severity		
		High	Medium	Low
Probability				
	Frequent			
	Occasional			
	Remote			

Risk assessment of hazardous products

Risk Analysis

- ISPE Risk Mapp

# Risk Control- Reduction of hazardous products



1. **Eliminate the hazard:** Total substitution, different process
2. **Substitute the hazard:** Partial, change of form, adjustment
3. **Collective protection measures (Collective Protective Equipment (CPE)):**  
Isolation, distance, automation
4. **Administrative Control and Process:** To reduce the time of exposure, the number of persons exposed
5. **Individual protection equipment (Personal Protective Equipment (PPE)):**  
Body, hands, eyes, respiratory protection

Figure 9.2: Applied Hierarchy of Risk Reduction

## Hierarchy of Risk Reduction for Product and Worker Exposure

### Product

### Worker

#### Elimination

*Process Steps, Transfers, etc.*

#### Substitution

*Formulation of Process Method*

#### Reduction

*via Engineering Controls, Closed Process, Transfer Devices, etc.*

#### Administrative and Procedural

*Training, Technique, Time, Location, etc.*

#### Open Process

*Exposed to potential Cross Contamination*

#### Preferred

**Not  
Desirable**

#### Elimination

*of Hazard Ingredient, Process, Transfers, etc.*

#### Substitution

*Material, Process, Equipment Transfer*

#### Reduction

*via Engineering Controls, Closed Process Air Entrainment Device, Transfer Devices, etc.*

#### Administrative and Procedural

*Reduction in Exposure Time Training and Technique, etc.*

#### Personal Exposure Control Equipment

*Respiratory, Ingestion, and Dermal Protection*

Risk Control-  
Reduction of  
hazardous  
products

Risk Control- Reduction of hazardous products

What to consider early on in development and formulation of a Product containing hazardous material?

- ISPE Risk Mapp 2010
- **Formulation scientists should consider the possible measures to reduce the potential exposure to the hazardous APIs as early in the manufacturing process as possible.**
- **Product formulation selection AND/OR Process selection**
- **An approach both to: Improve worker and environment protection AND Reduce the risk of Cross-contamination**



Risk Control- Reduction of hazardous products

What to consider early on in development and formulation of a Product containing hazardous material?

- ISPE Risk Mapp 2010
- **Combine the hazardous with excipients early in the process to dilute it**
- **Direct compression to decrease the process equipment and steps and reduce the risk of cross contamination and staff exposure**
- **Use less dusty excipients such as silicified microcrystalline Cellulose or Mannitol**
- **Less use of processes with higher potential for exposure such as fluid-bed drying and dry-milling**

# Risk Control- Reduction of hazardous products Design and Engineering and equipment selection in hazardous facility settings



## General consideration in hazardous facilities settings:

- Potency and exposure limits
- Pure API or diluted forms
- Product diffusion capability
- Dosage form
- Scale
- Route of exposure
- Toxicological effect
- Environmental impact
- Working hours/Shifts
- Regulations and Standards
- Costs and price

Risk Control- Reduction of hazardous products

## Design and Engineering and equipment selection in hazardous facility settings

General consideration in hazardous facilities settings:

- Possibility of open or closed operations
- Continuous or batch wise
- Samplings
- Cleanings
- Effluent and waste disposal and treatment
- Possibility of using Process Analytical Technology (PAT)
- Aiming for **Shirt Sleeve operation**: An operation in which no complex Personal Protection Equipment and gowning is needed

Risk Control- Reduction of hazardous products

## Design and Engineering and equipment selection in hazardous facility settings

General consideration in hazardous facilities settings:

### Redundancy

Redundancy is the provision of more than one element performing the function so that if one fails, the next takes up the required duty and detection devices alarm the failure of the primary system.

Therefore likelihood of failure diminishes. A robust system can be designed based on a series of non-optimal redundancies.

Risk Control- Reduction of hazardous products

## Design and Engineering and equipment selection in hazardous facility settings

General consideration in hazardous facilities settings:

### Examples of Redundancy in handling of hazardous products

- Double gloves
- Gloves in isolator gloves
- Double Hepa Filters
- Double bags
- Pipe-in-pipe double layer waste water containment

# Risk Control- Reduction of hazardous products Design and Engineering and equipment selection in hazardous facility settings

- ISPE Risk Mapp 2010

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## Future Facilities ...

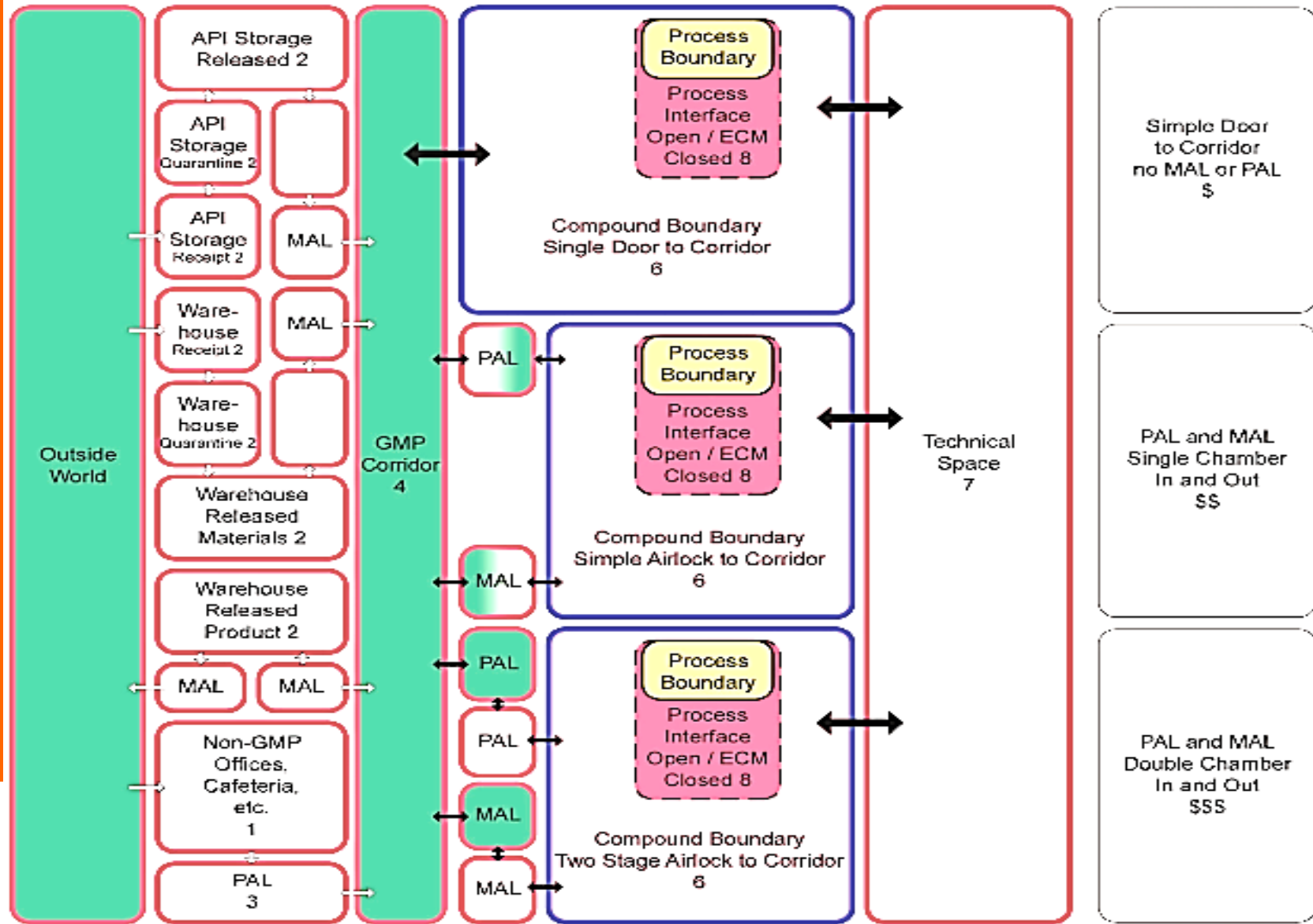
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- Trend towards
- Shirt & Sleeve Design
- Closed integrated process equipment
- Minimal process steps and transfers
- Minimal MAL's and PAL's
- Application of PAT for reducing / eliminating interventions and sampling
- HVAC for people Recirculation, low ACH
- Minimization of disposables
- Hugely reduced carbon footprint



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Figure 9.5: Facility with Alternate Arrangements

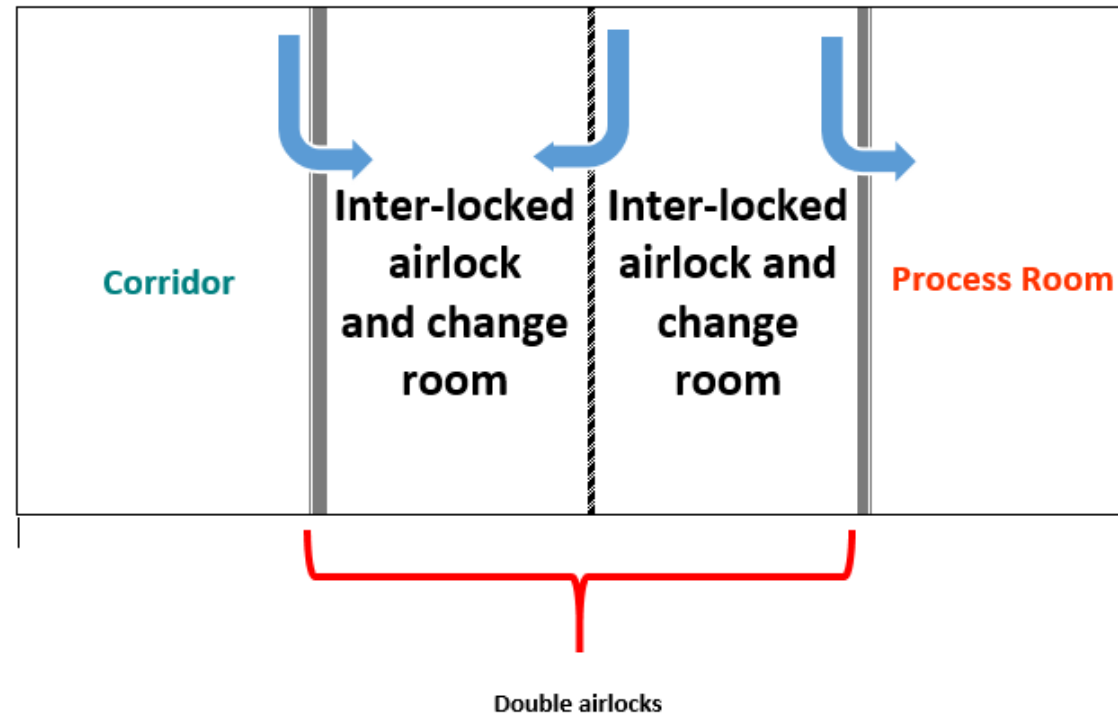


Risk Control-  
Reduction of  
hazardous products

Design and  
Engineering and  
equipment  
selection in  
hazardous  
facility settings

Risk Control-  
Reduction of  
hazardous products

Design and  
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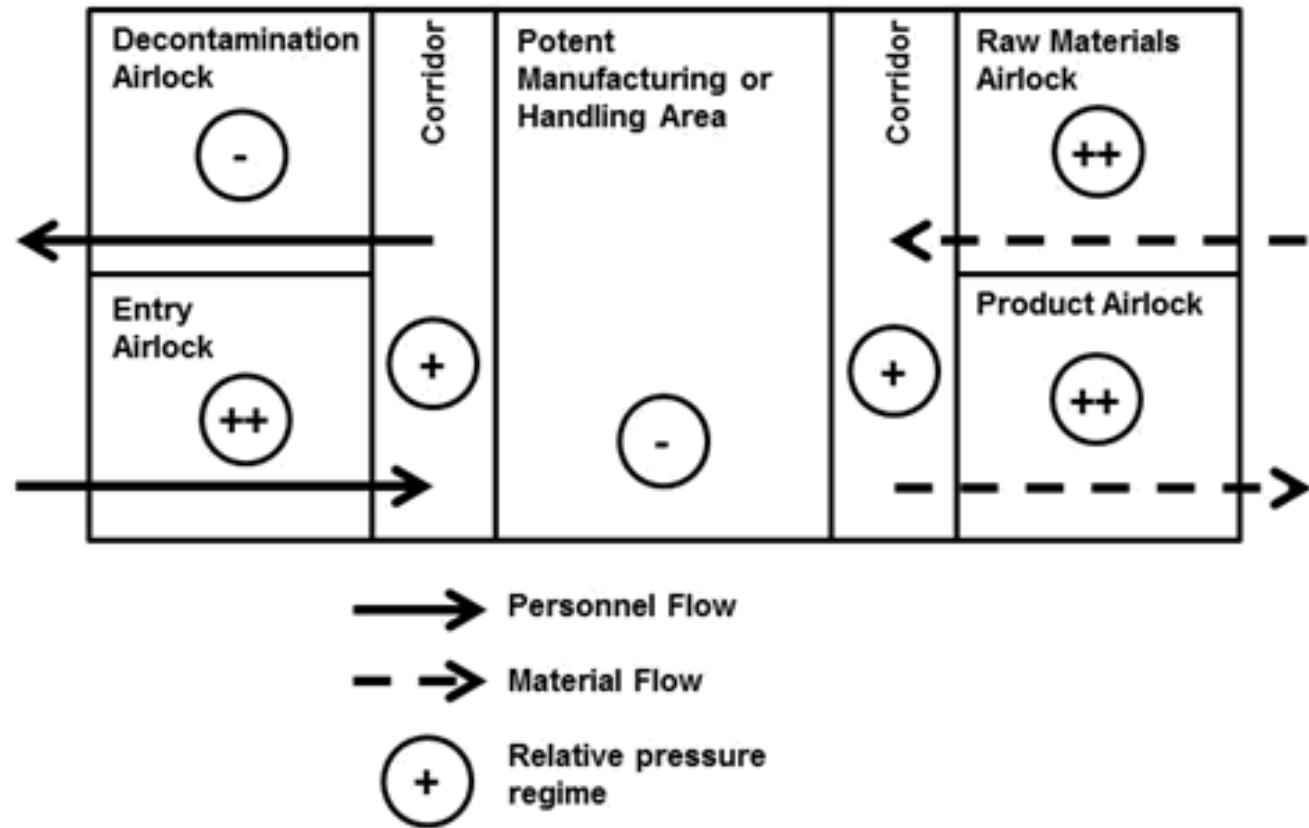


- Earlier the approach was separate rooms with –ve pressure and double air locks with PPEs to prevent cross contamination
- Recently the drive is towards shirt sleeve operations, because;
  - The PPEs are uncomfortable and lead to cross contamination



Risk Control- Reduction of hazardous products

Design and Engineering and equipment selection in hazardous facility settings



**A simple possible highly-potent facility**

**All facilities are different and may be subject to different influences based on the complexity of the process.**

<http://www.outsourcedpharma.com/doc/best-practices-for-handling-potent-apis-0001>

# Facility Design Considerations

Risk Control- Reduction of hazardous products

Design and Engineering and equipment selection in hazardous facility settings

- **Facility:**

- Single Door to Corridor, No MAL or PAL (-ve Pressure)
- PAL & MAL Single Chamber In-and-Out (-ve Pressure)
- PAL & MAL Double Chamber In-and-Out (-ve Pressure with Bubble and Sink Airlocks)

- **Process:**

- Open Process : -ve Pressure with Airlocks
- Engineering Controls : LEV, Down-flow Booth, Isolator Barrier System for Category 3 & 4.
- Closed Integrated Process



# Design and Engineering and equipment selection in hazardous facility settings



**Isolator technologie OEB 5**



**Protective film system OEB 4**



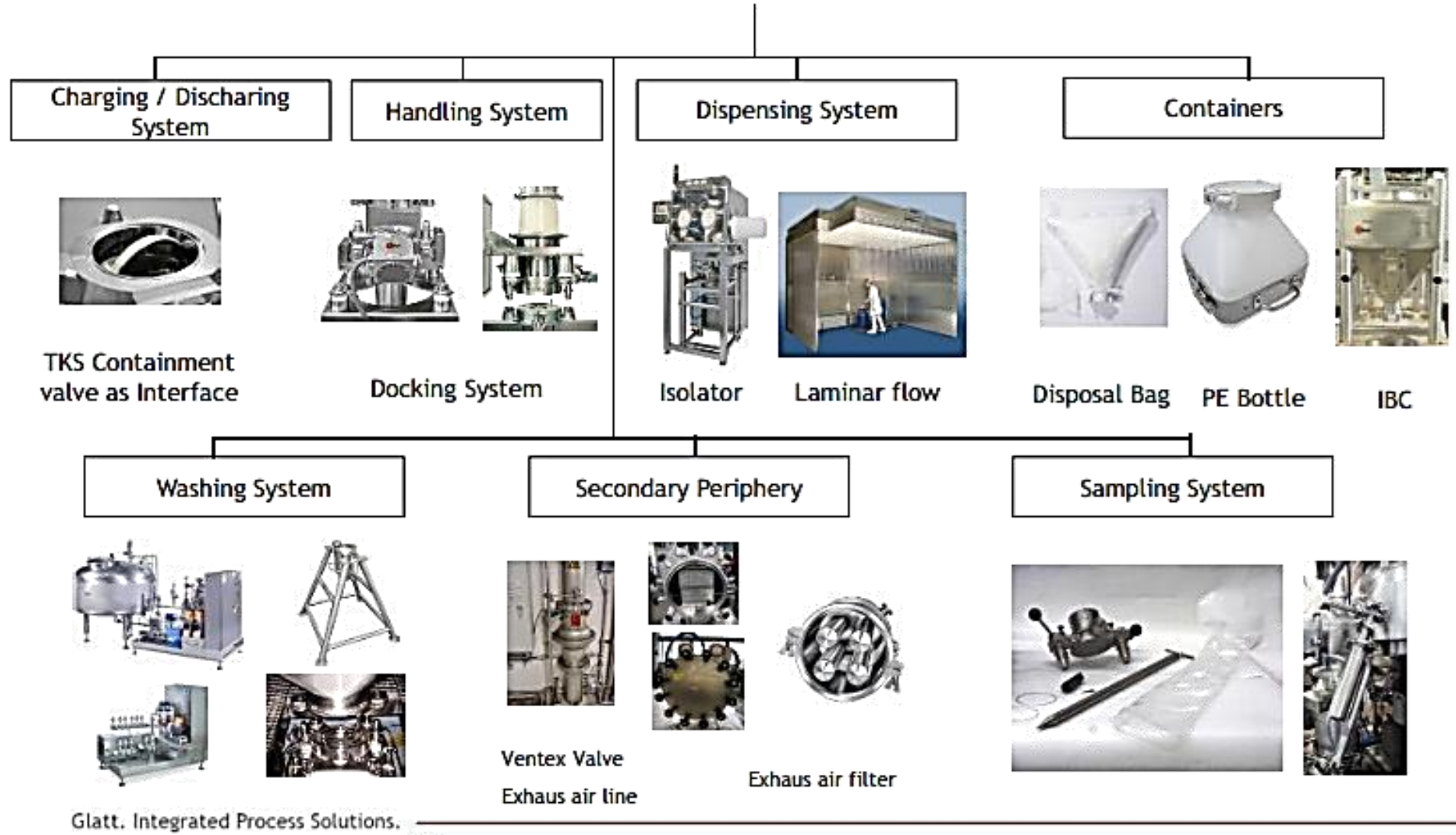
**Split cone valve system OEB 3**



**Open system OEB 1**

Risk Control-  
Reduction of  
hazardous products

Design and  
Engineering  
and  
equipment  
selection in  
hazardous  
facility  
settings



Risk Control-  
Reduction of  
hazardous products

Design and  
Engineering  
and  
equipment  
selection in  
hazardous  
facility  
settings

# The Technologies

## Barrier Systems

### Clean Room



**Conventional Clean Room**

- Environment: B/A
- Complexity: Low
- Comfort: Low, due to clean room garment
- Aseptic quality: Low SAL~3 (\*)
- Campaigning unusual

### RABS Restricted Access Barrier Systems



**Open RABS  
(active or passive)**

- Environment: B
- No overpressure to surroundings
- Complexity: High, due to transfer techniques and restricted access by gloves
- Comfort: Even lower, due to clean room garment and restricted access
- Aseptic quality: Slightly improved SAL~4
- Several days campaign unusual



**Closed RABS**

### Isolator



**Isolator**

- Environment: D
- Overpressure
- Complexity: Highest, due to transfer techniques and biodecontamination
- Comfort: Medium, no clean room garment, but some restrictions
- Aseptic quality: Highest SAL~6 log
- Week(s) campaign possible

(\*) Sterility Assurance Level

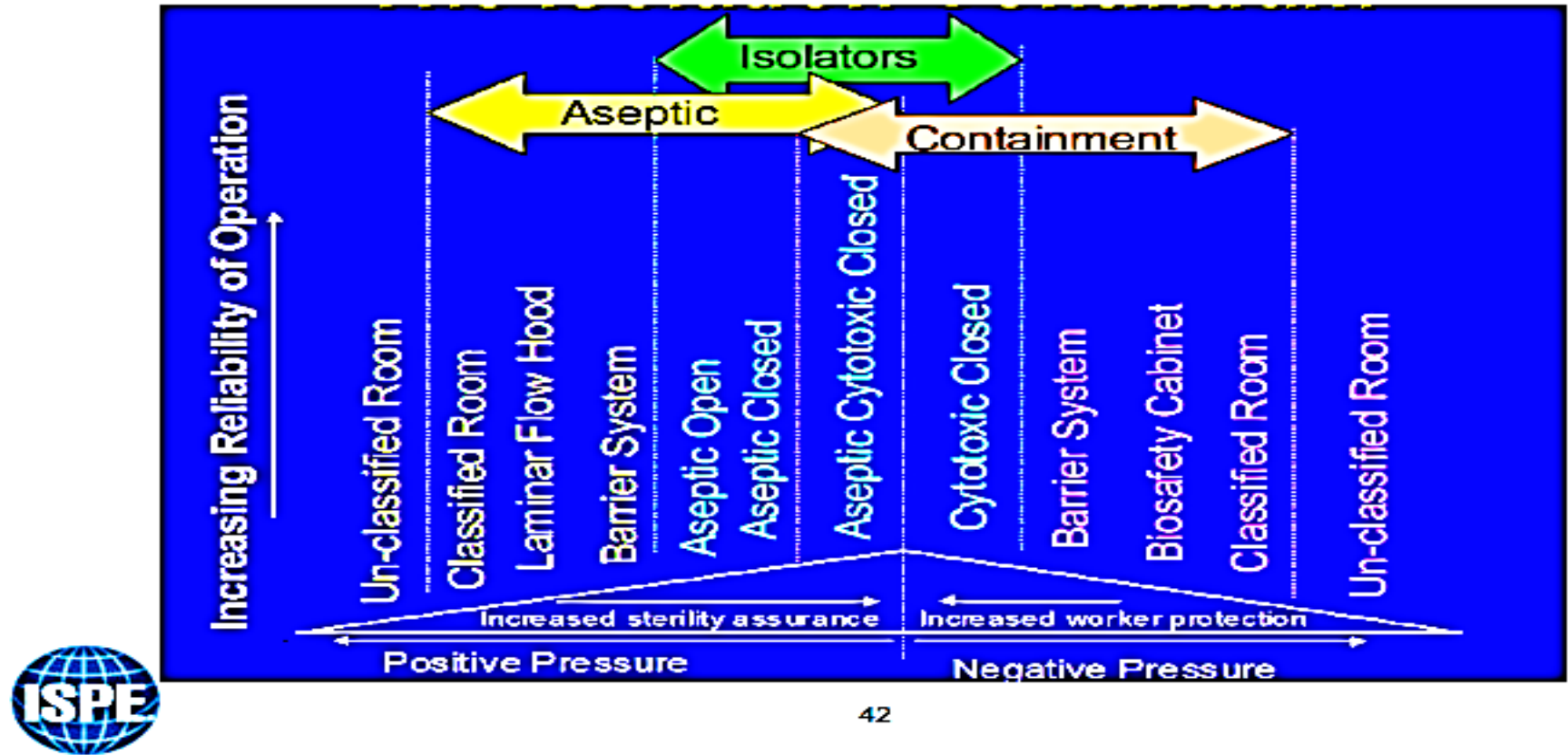
nne pharmaplan®

All material, equipment, tools, .. to be carried and placed in spill trays and not directly in isolator/ hoods,...

# Design and Engineering and equipment selection in hazardous facility settings

- ISPE Risk Mapp 2010

## Contamination & Containment



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# Design and Engineering and equipment selection in hazardous facility settings

## ➤ **RABS**

- RABS technology is on the long-term not a succeeding technology
- “Conventional aseptic filling should become passé soon.”
- – Rick Friedman, Director, Div. of Mfg and Quality, FDA-CDER
- The regulatory requirements for RABS systems will become more strict

## ➤ **Isolator**

- Technology of the future
- Gloves as a weak point of the isolator will more and more disappear: Automated processes
- The VHP cycle times will become significantly shorter

## ➤ **Disposable technology**

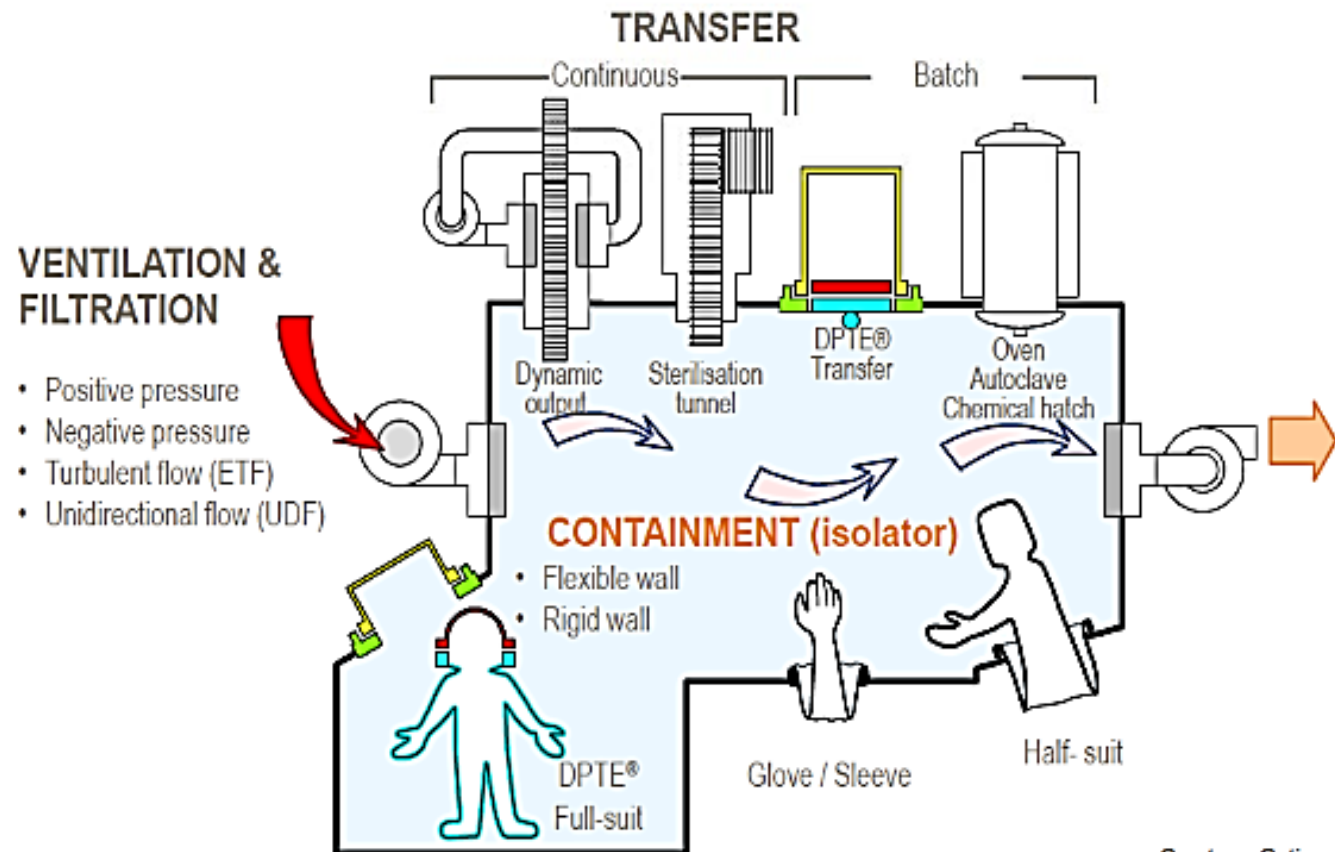
- Will increase significantly in the near future

# Design and Engineering and equipment selection in hazardous facility settings

## Types of Isolators

- ISPE Risk Mapp 2010

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Courtesy: Getinge



# ISPE Risk Mapp summary

- ISPE Risk Mapp 2010

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## Summary

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- “One Size fits all”, is not true
- Development & manufacture of highly potent compounds requires;
  - Significant planning
  - Proper equipment and facility design
  - Extensive employee training
  - Implementation of the necessary procedures
- Don't Generalize, be Specific.
- Engineering allows us to reduce exposure – It doesn't guarantee it
- Any containment system is only as good as its weakest link.
- 90% of workplace accidents have human errors as a cause



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